

CITY OF MARLOW RESIDENTIAL TRASH INFORMATION

Waste Connections provides residential trash service for the City Marlow. Each residential dwelling (single and two-family) in the city limits with city water and or sewer service will receive trash service with the fee applied to utility bills.

1. **How often will trash be picked up?** Regular poly cart trash and up to 5 lawn and leaf bags is picked up two times per week. Residents regularly generating more waste than one poly cart will hold should contact City Hall to order an additional cart; bulky items will be picked up one time per month on your bulky waste day.
2. **Where are polycarts to be placed for pick up?** All trash will be picked up at curbside.
3. **When should the polycart be placed on the curbside?** Cart must be set out curbside and removed according to times set by City ordinances. Please check with City Hall. All trash must be contained in the cart issued by Waste Connections. Carts should not be overfilled in order for the lid to close properly. Polycarts are NOT to remain at the curb following trash pickup day.
4. **How should the cart be placed at curbside?** Most of the City's trash is picked up with a rear load trash truck; therefore, the placement of the cart should be no more than 2 feet away from the curb or edge of the road with the lid opening facing the house and the handle facing the street. All waste for poly cart pick up and on bulky waste days must be containerized.
5. **I am handicapped and unable to get a polycart to the curb. What do I do?** House side pickup may be requested for those handicapped or physically unable to get the polycart to the curb. Forms for this are available at City Hall in the Customer Service Office.
6. **Does the trash need to be in bags before it is placed in the polycart?** Yes, bagging the trash will help keep the cart clean and sanitary and prevent trash blowing when it is dumped.
7. **What types of items will be picked up?** Refuse which includes but not limited to any and all accumulations of waste material, garbage, trash, rubbish, paper, leaves, grass, packing material, pasteboard, trimmings from lawn and flower gardens, and small tree limbs under four (4) inches in diameter when cut to a length not to exceed four (4) feet and tied in bundles not to exceed 18 inches in diameter. Cold ashes, sawdust, food waste, discarded food containers, animal waste. See bulky flyer for additional information.
8. **What types of items will not be picked up on my regular day?** Bulky Waste, Appliances containing refrigerant, freon must be removed by a certified person and legally stickered. Dangerous material such as hot ashes, radioactive materials, acids, poisons, caustics, diseased or infected materials, highly volatile materials, explosives, hazardous or infectious waste as defined by the Oklahoma Department of Environmental Quality, commercial waste, dead animals, liquid paint, tires, automotive batteries, motor oil, gasoline, kerosene, propane tanks, railroad ties, chemicals, demolition and storm debris, construction waste other than from a do-it-yourself project, or any item posing a risk of injury to personnel or damage to the collection vehicle will not be picked up.
9. **What happens if I have extra trash on my regular day?** The occasional extra bags up to 5 lawn and leaf bags or tied bundles will be picked up; if you always have extra trash, contact City Hall to order an additional polycart. The convenience center and the Transfer Station are also available for extra bulky waste. Containerized Bulky Waste can also be placed at the curb on your Bulky Waste Day.
10. **Are there size restrictions on what will be picked up?** Yes. The polycart when loaded can weigh no more than 200 pounds, and no separate item or items of solid waste to be collected manually shall weigh more than 50 pounds. Bulky Items cannot be of such size, volume or shape as to exceed what two persons can reasonably be expected to lift and empty. Boxes or cartons larger than 30 inches per side must be collapsed or otherwise reduced to easily fit in the trash vehicle.
11. **Who is responsible for the polycart?** The carts are the property of Waste Connections and will be maintained and replaced at no cost to the resident except for damage due to negligence or abuse. Residents will be required to pay for replacement of any cart if the damage is due to their negligence or abuse.
12. **What do I do with the polycart if I move?** The polycart stays with the house; do not take it with you when you move.
13. **Can I put my leaves and grass clippings out?** Yes, provided they are bundled or placed in approved containers. Bundles must be tied securely, shall not be more than 18 inches in diameter, not more than four (4) feet long no more than 50 pounds in weight. Yard, shrub and tree trimmings placed in cans, bags or roll-out carts are not to extend more than 12 inches above the top of the can or bag or be so tightly packed they must be pulled from the container by hand. Excessive Bagged grass and leaves will be picked up on the bulky item pick up days (see below) or The Convenience Center or Transfer Station is also available to dispose of leaves, grass and tree debris.
14. **I haul my own trash off. Will I still be required to have trash service?** Yes. Every dwelling receiving city water or sewer service will receive a polycart from Waste Connections and will be billed for the service.
15. **Who do I call if my trash is not picked up?** Waste Connections at 580-252-1422 or toll free at 877-904-0386.

CONTACT INFORMATION

Waste Connections – missed pickup or questions about service 580-252-1422 or toll free at 877-904-0986
Marlow City Hall – billing questions or to order additional polycarts or containers: 580-658-5401