

City of Marlow/Marlow Municipal Authority
Automated Metering Project
Pre-bid meeting
July 19, 2017 – 10:00 a.m.

Q: Is there a contact for Incode (billing software) as to the interface with the data management system?

A: Tyler Richardson
Account Representative
Tyler Technologies, Inc.
Phone: 1-800-646-2633 (ask for Tyler)
Email: Tyler.Richardson@tylertech.com

Q: What electric meters require remote disconnect?

A: All 1S, 2S, 15S, and 16S meters (residential meters) require remote disconnect. All other meters do not require remote disconnect.

Q: Do water meters require remote disconnect?

A: No, water meters shall not have remote disconnect.

Q: What style of water meters does Marlow prefer?

A: Non-moving part meters are preferred.

Q: Can the city provide a list of high-priority customers?

A: Yes, a list of key customers (large electric/water users, schools, etc.) will be provided to the winning firm.

Q: Can the city provide a meter address list?

A: Yes, an address list from Incode can be produced and provided to the winning firm.

Q: What is the coverage area of the city as to meters?

A: Please see this city map (<http://geo.ou.edu/oeb/municipal/MARLOW.pdf>). The city's main metering area boundaries area Ballpark Rd to the North, McKinley to the West, Plainsman to the East and Blackburn to the South. Very few electric and water meters lie outside of those boundaries.