



## PAYING YOUR UTILITY BILL ONLINE

It has come to the city's attention that there is at least one third party bill pay website that makes online payment of your city utility bill available.

Understand that this is not approved by the City of Marlow because payments are not received in from the third party in a timely manner.

**The City of Marlow is NOT responsible for lost, stolen or untimely payments by third party vendors.**

The City of Marlow offers the convenience of paying your monthly utility bill online.

Please follow these simple tips when paying your bill online:

1. The only verified place to pay your bill online is on the city's official website – [www.cityofmarlow.com](http://www.cityofmarlow.com). Please scroll to the middle of the home page and click on "Pay Utility Bill or Ticket."
2. The city's bill pay site is securely administered through the State of Oklahoma's Management and Enterprise Services (OMES).
3. You must have your unique account number from your city bill.
4. You must have the amount of the bill you are paying.
5. There is a \$1 charge for this service. This charge is passed on to OMES for administration. You DO NOT add this \$1 charge to your payment, it is done automatically. There is no other charge by the city.
6. Your payment is applied to your account the same day.
7. You are encouraged to print or save your receipt in case of any issues.

The City of Marlow offers the convenience of paying your bill online, in person at City Hall from 8:30 a.m. to 5 p.m., Monday through Friday, through our drive through window at City Hall, or 24 hours a day in our secure drop box located at City Hall.

City of Marlow – PO Box 113, Marlow, OK 73055 – 580-658-5401 – [www.cityofmarlow.com](http://www.cityofmarlow.com)